

NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

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Division of Public Health

SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Local Health Department Submitters to the North Carolina State Laboratory of Public Health

From: Scott M. Shone, PhD, HCLD(ABB), Director, State Laboratory of Public Health 

CC: Damaris Hernández, MBA PMP CQA, Operations Manager, State Laboratory of Public Health

Date: March 27, 2023

Re: UPS Portal for NCSLPH Specimen Shipments

The North Carolina State Laboratory of Public Health (NCSLPH) is closing the laboratory's UPS portal previously used by Local Health Departments to create labels for shipping samples to NCSLPH. As of December 5, 2022, all clinical specimens sent to NCSLPH should come through the laboratory's medical courier service, STAT Courier.

Effective immediately, the UPS portal will no longer be accessible for creating labels for sample clinical specimen shipments or any other type of package.

Thank you for your assistance as we continue to improve our specimen submission processes. If you have any questions, please contact Damaris Hernández at damaris.hernandez@dhhs.nc.gov or our Customer Service team at 919-733-3937.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

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