



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

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Division of Public Health

SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Customers of the North Carolina State Laboratory of Public Health

From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

Date: June 28, 2022

Re: Courier Schedule and Sample/Specimen Storage Guidelines- Independence Day 2022

Please be advised the State Courier will **NOT** pick up specimens the evening of Monday, July 4, 2022, in observance of Independence Day. They **will** pick up specimens on Friday, July 1st and deliver specimens to NCSLPH on Saturday, July 2nd. The State Courier will resume normal operating hours on Tuesday, July 5, 2022.

[UPS](#) and [FedEx](#) will also be closed on Monday, July 4, 2022.

The NCSLPH will be accepting specimens received on Monday, July 4, 2022.

Alternate shipping methods (i.e., private couriers) may be used to transport specimens to NCSLPH for testing. Alternatively, sites should ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal business operations.

Please refer to our [SCOPE Appendix A](#) for detailed specimen storage requirements, or our [handouts for clinical specimens](#). Improperly stored or transported specimens may be rejected for testing. The NCSLPH will request recollection of specimens if needed for testing.

Please note, the North Carolina State Laboratory of Public Health reserves the right to request recollection of specimens if needed for testing.

If you have questions regarding specimen/sample storage, please contact the NCSLPH Customer Service Line at 919-733-3937 or the NCSLPH Emergency Duty Phone at 919-807-8600.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

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