



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Public Health

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**SUSAN KANSAGRA MD, MBA** • Assistant Secretary for  
Public Health Division of Public Health

**SCOTT M. SHONE, PhD, HCLD (ABB)** • Laboratory Director, State  
Laboratory of Public Health

# Memo

**To:** Submitters to the North Carolina State Laboratory of Public Health

**From:** Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

**Date:** May 20, 2024

**Re:** Courier Schedules and Sample/Specimen Transport – Memorial Day, 2024

The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** on Monday, May 27, 2024, in observance of Memorial Day. UPS and FedEx **will not operate** on Monday, May 27, 2024. All courier services will resume normal operations on Tuesday, May 28, 2024.

DOA Medical Courier:

1. **Will not** pick up specimens on Monday, May 27, 2024.
2. **Will** resume normal operations on Tuesday, May 28, 2024.

The NCSLPH will accept specimens for testing on Monday, May 27, 2024.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens for pickup on Tuesday, May 28, 2024, via email to [slph.courier@dhhs.nc.gov](mailto:slph.courier@dhhs.nc.gov). If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).