



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
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SUSAN KANSAGRA MD, MBA • Assistant Secretary for
Public Health Division of Public Health
SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Submitters to the North Carolina State Laboratory of Public Health
From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health
Date: March 22, 2024
Re: Courier Schedules and Sample/Specimen Transport – Good Friday, 2024

The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** on Friday, March 29, 2024, in observance of Good Friday. Both UPS and FedEx **will operate** on Friday, March 29, 2024.

DOA Medical Courier:

1. **Will not** pick up specimens on Friday, March 29, 2024.
2. **Will** resume normal operations on Monday, April 1, 2024.

The NCSLPH will accept specimens for testing on Friday, March 29, 2024.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens for pickup on Monday, April 1, 2024, via email to slph.courier@dhhs.nc.gov. If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).